

PARK RENTAL FREQUENTLY ASKED QUESTIONS (FAQs)

What is the park rental fees and what is included in the rentals?

Each park rentals offers amenities unique to that park. Please look under each Park tabs for a list of specific amenities and fees.

Are inflatable jumpers allowed at the park?

The use of Inflatable Jumpers at Fernandez Park is only allowed with a Fernandez Park BBQ Area Reservation and a Jumper authorization permit from one of the City of Pinole approved Jumper companies. Unapproved use of Jumpers and Inflatables will be shut down. Just a reminder, that generators are not allowed at Fernandez Park unless they are from the approved City of Pinole Jumper companies and Renters who have received a Jumper permit. Please see the tab "Inflatable Jumper Info" for more information.

How many are allowed to attend my event at the park?

30-100 park attendance will require a park permit. A special event application will be required for over 100 attendees. Please see tab under "Special event" for more info.

Where can I see the calendar to know if the park is available for my event?

Go to our reservation portal, <https://pinolerec.recdesk.com/Community/Facility> click on the name of the park, and then go to the calendar. Scroll to the date of your event, and if there is no RESERVED sign on it, then that date is available.

Park reservation will not be allowed for less than 45 days' notice.

I am ready to make a reservation, now what do I do next?

Follow the steps listed under the tab "How to make a Reservation" and after reading the instructions, click on the **REGISTER** button.

What happens next after I completed the online park application & paid for my reservation?

The Recreation Coordinator will send you an email within 1-2 weeks after having received your park application and having reviewed it. Then you will receive an email approving your application if all requirements have been completed. You may use this as reference for your reservation and a reserved permit will also be posted 24-48 hours prior to your reservation. Reservations are enforceable by the Pinole Police Department. Please contact the Police Department at(510) 724-8950 ONLY if an issue has occurred. Thank you!

Are tents allowed at park rentals?

Tents allowed under 200 sq. ft. and canopies under 400 sq. ft. allowed (typically 10 x 10 pop-up tents). Tents and canopies may not exceed this square footage or size. Pop tents or canopies may not be staked into turf/grass or ground and not allowed to be attached to trees, shrubs, facilities and other amenities • All tents and canopies must be weighted down securely.

Is there a signage that will be posted that shows the Park is reserved for my event?

A Reserved Permit will be posted on the posting board at the park, 24-48 hours prior to your reservation. This posting board is located on the Fernandez Park BBQ area and at the Pinole Valley Grove Park

Is alcohol allowed?

Alcoholic beverages are not allowed in City parks

What happens if I want to cancel my reservation or if it rains on the day of my reservation?

Park Reservation Cancellation: For cancellation written notices of 30 or more days prior to event, a refund/household credit will available when approved by the Recreation Coordinator.

Rainout days will be rescheduled dependent on availability when renter has submitted a written request to the Recreation Coordinator and has been approved. The renter and members of their party/event are responsible for following all park rules (please see tab under Park Rule).

Have more questions, please see the tab “How to Reserve’ to view the park application

Who do I contact with questions or to get more information about Park rentals?

Recreation Coordinator

Email: youth@ci.pinole.ca.us

T: 510-724-9004

F:510-724-1528